

Code: BMS1-P01	Approval date: June 12, 2023	Version: 1	Approved by: Roberto Fernández
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Sustainability Policy

Objective

To create a sustainability policy that defines the guidelines of sustainable development to be followed with employees, customers, suppliers, and neighboring communities. All while fostering a safe and pleasant work environment based on cooperation and mutual commitment.

Guidelines

1. Environmental Sustainability

- 1.1 Prepare sustainable plans for the comprehensive use of natural resources.
- 1.2 Develop comprehensive management plans for solid and liquid wastes.
- 1.3 Promptly disseminate each plan's content and implications to employees, customers, visitors, and suppliers to ensure compliance.
- 1.4 Identify the positive and negative impacts of the company's operations to ensure the conservation of natural resources.
- 1.5 Identify and terminate any actions conflicting with national legislation or infringing upon natural and socio-cultural resources.

2. Social sustainability

- 2.1 Ensure equal employment opportunities and respect for human rights.
- 2.2 Provide training to increase employees' knowledge and skills.
- 2.3 Participate in the sustainable development of neighboring communities by designing actions and projects that generate positive impacts.
- 2.4 Guarantee the security and confidentiality of clients and their belongings.

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2.5 Establish business relationships with suppliers who know and apply the organization's sustainability and purchasing policies.

3. Cultural sustainability

3.1 Respect and protect the cultural heritage of neighboring communities through conservation, awareness, and compliance with current national legislation.

3.2 Commercially promote local cultures and communities with respect.

4. Economic sustainability

4.1 Ensure the quality of services and products by applying the organization's continuous improvement processes.

4.2 Ensure truthfulness and transparency in the organization's promotional materials and marketing communications.

4.3 Reduce operational costs.

4.4 Benefit the local economy.